

NVANG Crisis Response Procedures

Step 1: Assess the Situation

- If injury is present or imminent, call 911.
- Chain of Command or Family Member Secure the Service Member
- Express Concern for the Service Member
- Ask clarifying questions to understand the Service Member's concerns

Step 2: Intervene

1. Call the Veterans/Military Crisis Line with the Service Member. Follow responder prompts.
2. Remain with the Service Member until a safety plan or other care is provided. If non-EMS transport is recommended, coordinate escort to the nearest MTF or VA/Civilian ER.
3. Contact Psychological Health (PH) Staff and/or Chaplain for assistance.

Nevada MTFs (M-F 8am-4pm)

*Nellis AFB: 702-653-2273
Fallon NAS: 775-426-3125*

Veterans/Military Crisis Line:

Dial 988; Press 1

National Emergency Response:

911

Nevada VA Medical Centers

*Las Vegas: 702-791-9000
Reno: 775-786-7200*

Step 3: Notify/Follow-up

Suicidal Thoughts, Plans, or Behaviors

SIR Submission – Per current SOP

Notify PH Staff & the Chaplain (SITREP)

If unavailable, leave a message and someone will get back to you as soon as possible.

The unit should follow-up with the Service Member until they are confident the Service Member has been properly cared for.

Update PHP Staff and the Chaplain as necessary.

Behavioral Health Contacts

NVANG Director Office: 775-788-9307
Psychological Health Cell: 775-420-8817

State Psychological Health Manager PHM After Hours Cell: 775-634-7170
Cell: 775-634-7170

Full-Time Chaplain Cell: 775-788-4701

Suicide Death/Critical Injury

Immediately Notify CoC and JOC by Phone and Email.

SIR Submission – Per current SOP

Notify PHP Staff & the State Chaplain (SITREP)

If unavailable, leave a message and someone will get back to you as soon as possible.

As necessary – Unit debriefing is conducted per NVARNG policy.

Death Incident Notification Contacts

JOC: Office: 775-887-7200

State Chaplain Office: 775-887-7228

Cell: 775-220-1524